The 5 Year Limited Warranty is extended to the original consumer purchaser of this WaterLine Controls manufactured by WaterLine Controls, Scottsdale, Arizona. WaterLine Controls warrants the unit, including all the parts and components thereof, to be free of defects in material and workmanship. This warranty does not cover plumbing or normal replacement items and parts, including gaskets and O-rings. WaterLine Controls does not cover improper installation of the unit or its parts, but our instruction manual is complete enough to solve any issues - particularly if the manual is read before rather than after the installation. If you have any questions including installation questions regarding your WaterLine Controls unit, please feel free to contact us. Be sure to include the serial number of your unit.

The 5 Year Limited Warranty commences on the date of installation. This electronic water level controller is covered by a Limited Lifetime Warranty. During the first year following installation, all parts will be repaired or replaced at No Charge to the original purchaser. After the first 12 months following installation, all repairs will be completed by the manufacturer at a maximum cost of $50 per repair for the lifetime of the original purchaser. This is the 5 Year Limited Warranty.

This 5 Year Limited Warranty does not apply if the failure is caused or contributed by any of the following: power failure or reduction of power supplied to the unit, unusual atmospheric conditions, improper handling, improper storage, winter freezing, abuse, improper installation, unsuitable application, lack of reasonable and necessary maintenance, natural disasters, or repairs/alterations made or attempted by other than WaterLine Controls or an Authorized Technician approved by WaterLine Controls. WaterLine Controls will repair or replace, at its option, a unit or part proved to be defective within the warranty period and under the conditions of this 5 Year Limited Warranty.

The consumer must deliver or ship the unit or Warranty parts freight prepaid to WaterLine Controls. Authorization to return an item to WaterLine Controls must be obtained from WaterLine Controls Customer Service Department at 888-905-1892. For further assistance with this process please contact the Customer Service Department. Be sure you insure your shipment against loss or damage in transit.

WaterLine Controls is not responsible for the cost of removal of the unit or parts of the unit, damages due to removal, or any other expenses incurred in shipping the unit or parts to or from WaterLine Controls or its closest Authorized Service Center or the installation of the repaired or replaced unit. The consumer must bear these expenses.

THIS 5 YEAR LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ALL SUCH OTHER WARRANTIES ARE DISCLAIMED EXCEPT TO THE EXTENT ANY IMPLIED WARRANTY MAY BE IMPOSED BY STATE CONSUMER LAW. ANY SUCH IMPLIED WARRANTY IMPOSED BY STATE CONSUMER LAW IS LIMITED IN DURATION TO ONE (1) YEAR FROM THE DATE OF INSTALLATION. IN NO EVENT SHALL WATERLINE CONTROLS BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ANY NATURE OR KIND OR FOR DAMAGES TO PERSONS OR PROPERTY, INCLUDING ANY DAMAGE RESULTING FROM THE USE OF THE UNIT WITH A SUBSTANDARD WATER CIRCULATION OR SUPPLY SYSTEM.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

This limited warranty is valid only in the United States of America and Canada.